



Windows 95/98 Setup Information

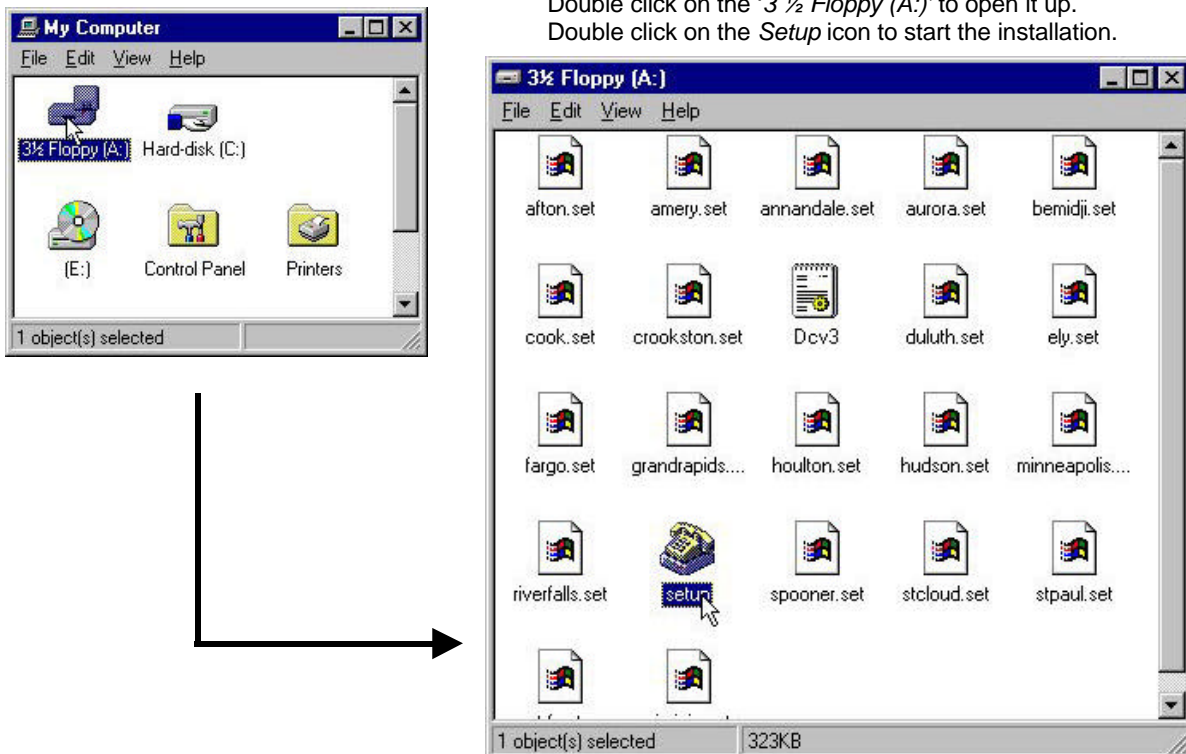
Thank you for choosing Spacestar Communications! The following instructions will walk you through configuring the steps needed to get you online. This will guide you through setting up Dial-Up Networking, your Internet Browser (Internet Explorer 4.0 and 5.0 and Netscape Communicator 4.6) and an E-mail client (Microsoft Outlook Express or Netscape Messenger.)

Step 1: *Getting Started*

From the Desktop, double click on '**My Computer**'

Double click on the '**3 1/2 Floppy (A:)**' to open it up.

Double click on the **Setup** icon to start the installation.



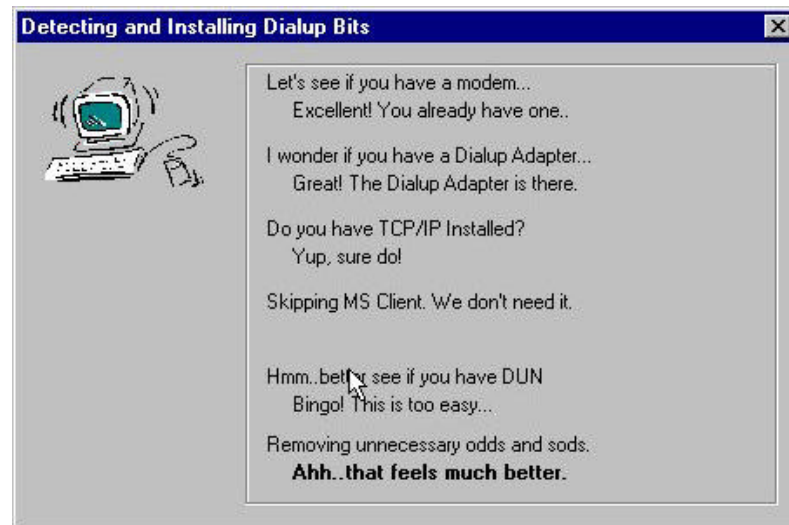
Step 2: *Choosing Your Location*

Choose the area you are calling from in the list and click on **OK**. Be sure that you are choosing an area that is NOT a long distance call for you. (** Spacestar is NOT held liable for ANY long distance calls that may occur from improperly setting up your account.)



Step 3: *Installing Dial-Up Networking Components*

The installer will try to automatically detect and configure your Dial-Up Networking components. The program may prompt you for your Windows 95/98 installation diskettes if it needs to add any additional components.



Step 4: *User Information*

This following screen will ask you for your user information (i.e. Username, Password and Full Name.) When you have finished this, click on **OK** to continue.

A screenshot of a Windows-style dialog box titled "Let's Surf The Net!". On the left is a cartoon illustration of a computer monitor, keyboard, and a modem. The main text area says "Welcome New Spacestar Customer" and "Please fill out all of the entry fields correctly." Below this are several input fields: "Username:" with a text box containing "Your Username", "Username (Again):" with a text box containing "Verify Name", "Password:" with a text box containing "xxxxxxxx", "Real Name (Your name):" with a text box containing "Your Name", and "Organisation:" with a text box containing "If Applicable". At the bottom are "OK" and "Cancel" buttons.

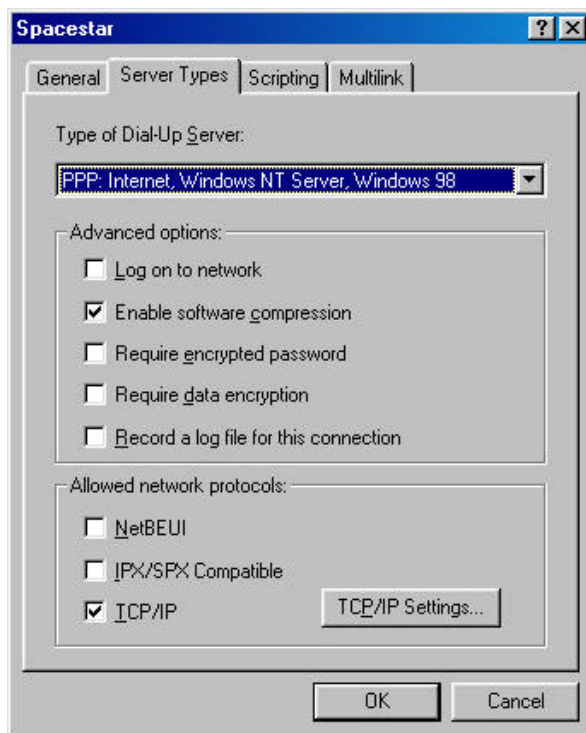
Step 5: Verifying Dial-Up Settings

These few steps will just double check to make sure that all of the proper settings have been made to your system. Doing this will help to solve many of the common problems that happen with Dial-Up Networking.

5.a Dial Up Connection Settings

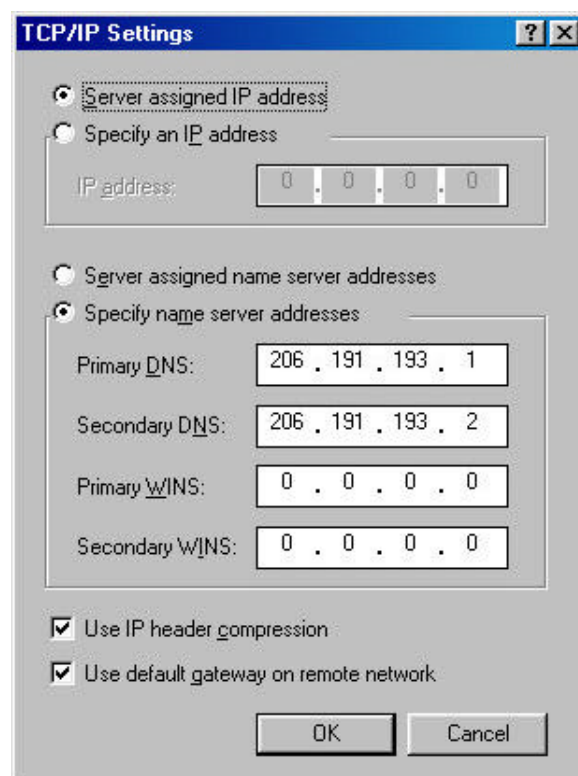
Follow the steps below to make sure your connection is configured correctly. This is only going to check the settings for this account, so if you access other services, this will not affect them.

With the right mouse button, click on the Spacestar icon and select properties.



Under the 'General' tab, make sure that you have disabled the "Use Country and Area Code" checkbox (this will make sure you are not dialing a long distance number to connect to us.) Then click the 'Server Types' Tab to check that your settings match those to the left.

Click on the server types tab and make sure that only the following options are checked. Then click on the 'Settings' button next to the TCP/IP checkbox.

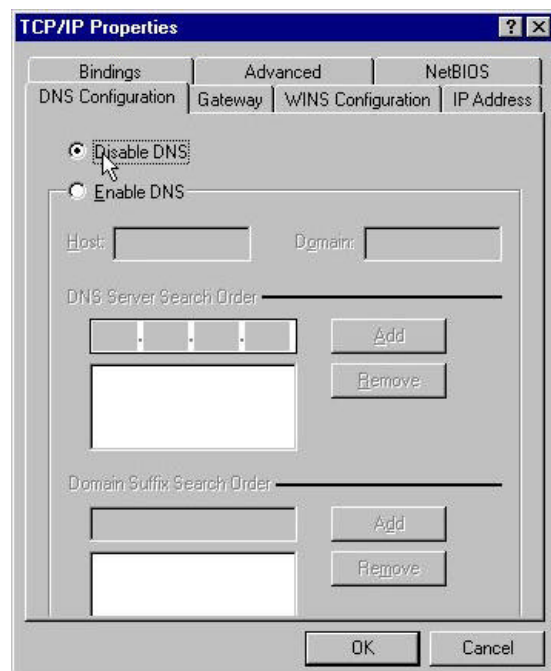
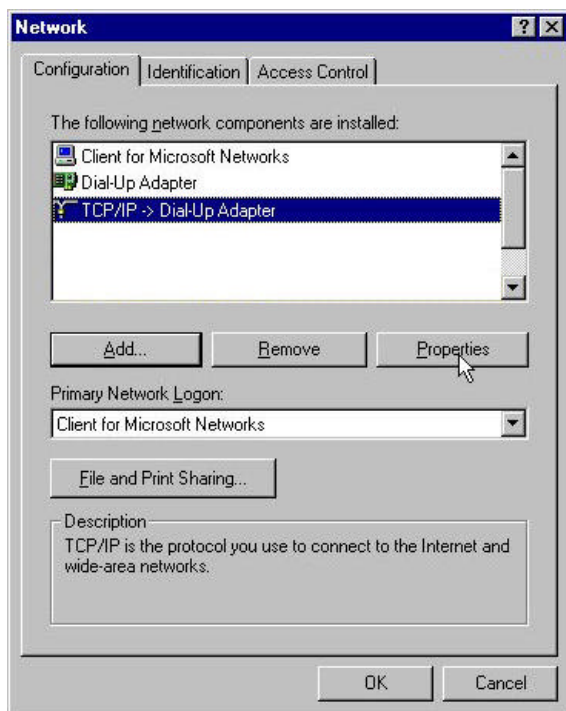


Click OK, and OK again to return to the main Dial-Up Networking window. You can close out of the Dial-Up Networking window, and return to My Computer.

5.b Setting up Networking Components

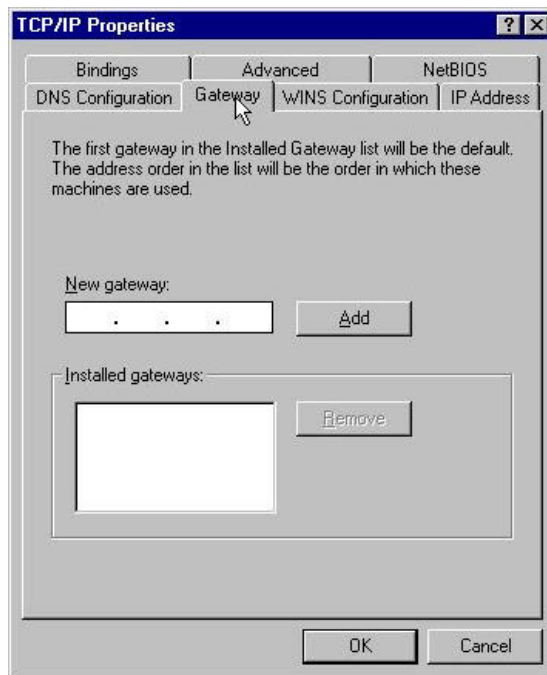
From 'My Computer' open up the control panel, and double click on the 'Network' icon. This will allow you to make sure you have all the correct protocols installed (and any not needed removed) and that all the settings are set up properly.

*** Note, only the necessary components required to connect to Spacestar are listed. If you use your computer on a network, or any other service, check with your System Administrator before removing any network adapters or clients.)**

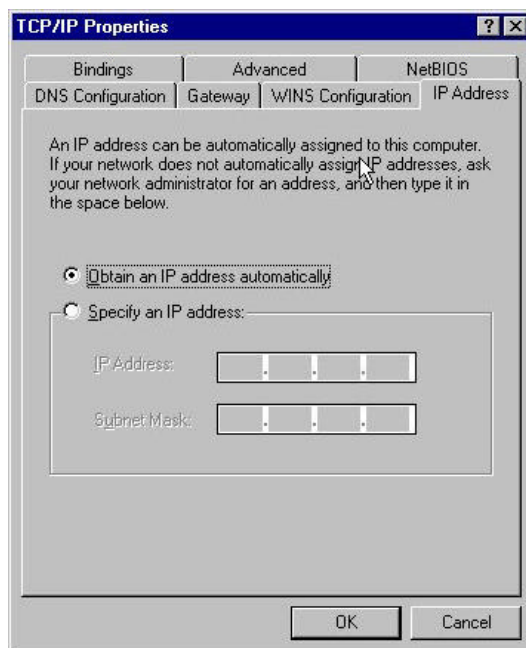
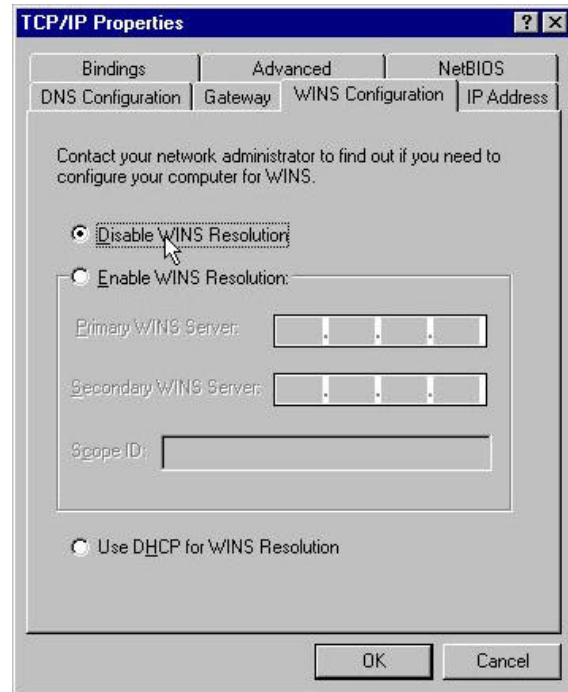


This is a big one here, is you have this enabled, unless you NEED to have it for another network function, disable it, or it could conflict with the settings in the Dial-Up Networking connection.

(5.b continued)



These are the three important settings to make sure you have set up right. If not, this may cause a problem when connection.



Now you can click 'OK' at the bottom of the screen, and 'OK' again. You may be prompted for your Windows installation CD or floppy disks. Then you will be asked to restart your computer.

Step 6: Connecting To Spacestar

After rebooting the computer, you will find an icon called Spacestar on your desktop, double click on this to connect to the Internet, it will prompt you for your username and password. Enter these and click on the connect button.



The setup program automatically set up an E-mail account for you in either Netscape or Outlook Express, (whichever was present on your computer). Please refer to the Spacestar support site at <http://support.spacestar.net>.

If you need basic start up software, more setup information, or are having trouble logging on, please contact us.

Office Hours

Main office:	8:00am to 5:00pm	(M-F)
Sales:	8:00am to 5:00pm	(M-F)
Billing:	8:00am to 4:30pm	(M-F)
Technical Support:	24 hours	(M-F)
	12:00am to 11:00pm	(Sat)
	8:00am to 11:00pm	(Sun)

Telephone Numbers

Twin Cities	612.996.0000
Hudson / River Falls	715.426.2236
Houlton	715.386.5622
Willmar	320.231.8342
Maple Lake	320.963.3854
All Other Areas	800.772.0896

E-Mail

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Billing	billing@spacestar.net
Technical Support	support@spacestar.net